

INSTRUCTION 2:

INSTRUCTIONS ON HOW TO PURCHASE A VOUCHER USING MOBILE MONEY OR VISA.

Steps:

1. Login to the Institutions website; Click on **APPLY ONLINE**.
2. Click on the icon (either MOBILE NUMBER or VISA) at the bottom of the APPLY ONLINE login page
3. At the next page that displays, applicant will be asked to enter NAME, EMAIL, MOBILE NUMBER
4. Applicant will be requested to select the channel (VISA or MOBILE MONEY) for payment.

5. FOR VISA OPTION:

- a. When applicant selects VISA, system will send a code on applicant's phone.
- b. Applicant should enter the code sent on the phone in the Validation Code field and the
- c. When the correct validation code is entered, the VISA Payment details **(i.e. Credit/Debit Card Number, Expiry Date of card and CVV2 Number)** displays for applicant to feed in the requested payment details.
- d. If applicant has enough money in his/her account and details given are correct, payment will be deducted and a SERIAL NUMBER and PIN will be sent to applicant by SMS and email.

6. FOR MOBILE MONEY (MM) OPTION:

Applicant should be a REGISTERED MM subscriber and should have enough money in his/her wallet. If applicant is not a registered MM subscriber, payment will not be successful.

- a. A bill prompt or notification is sent to applicant's phone
- b. Applicant is asked to enter PIN (this is code applicant used in registering MM)
- c. When a correct PIN is entered successfully, payment is deducted.
- d. After a successful payment deduction, SERIAL NUMBER and PIN is sent to applicant by SMS and EMAIL.